

Who Do I Contact? An HOA Guide

Community Website: anasaziliving.com

AAM All Access portal: associatedasset.com

AAM Customer Care: csr@associatedasset.com



IMPORTANT PHONE NUMBERS

- **Community Management Office: (602) 996-4659**
 - **Emergency Maintenance (After Hours): (602) 647-3034**
 - **After-Hours Security: (623) 418-3228**
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IF YOU NEED HELP WITH...

CONTACT

HOA assessments, account questions, or payments	1. AAM Customer Care 2. AAM All Access Portal 3. Community Management Office
Architectural approvals	1. Community Website 2. Community Management Office
Update contact information	AAM All Access Portal
Vehicle registration, parking permits, gate keys (new or lost), FOB	1. Community Website 2. Community Management Office
Report a rule violation	1. Community Website 2. Community Management Office 3. After-Hours Security
Common area maintenance, landscaping, tree trimming, pest control	Community Management Office
Clubhouse reservations	1. Community Website 2. Community Management Office
Lost and found	Community Management Office
Maintenance emergencies (plumbing, water leaks, etc.)	1. Community Management Office 2. After Hours Emergency Maintenance
Security concerns	1. Community Management Office 2. After-Hours Security 3. Call 911
Active noise complaints or suspicious activity	Police (Non-Emergency) (602) 262-6151
Fire or medical emergencies	Call 911
Mail delivery	Postal Service (602) 867-3359
Cable, internet, phone	Your Service Provider
Power outage	APS 24 hr. Customer Care (602) 371-7171